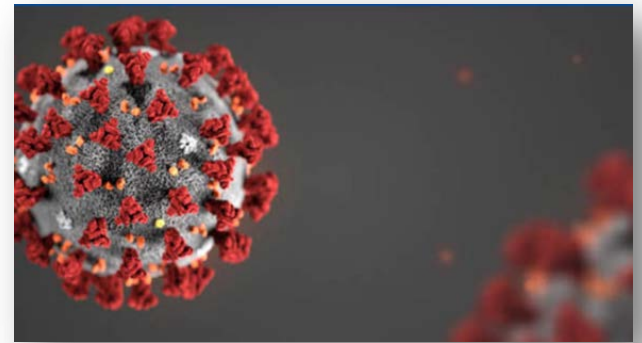




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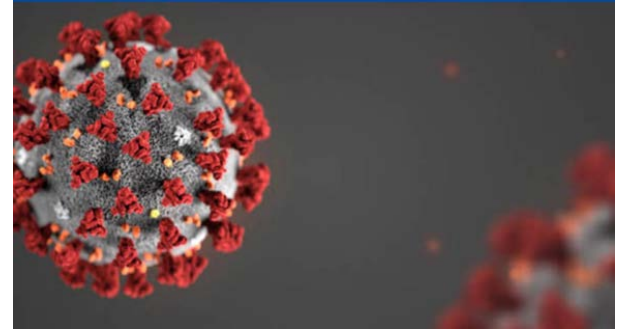
# **An Update for NYS Healthcare Providers on COVID-19**

**June 18, 2020**

**Elizabeth Dufort, MD, FAAP  
Medical Director, Division of Epidemiology  
New York State Department of Health**

# Agenda

- Global, National, New York State Updates
- Testing Updates
- Community Mitigation and Reopening
- Treatment Updates
- MIS-C
- Elective Surgeries
- Hospital Visitation
- Encouraging Access to Healthcare
- Healthcare Provider Wellness
- Resources
- Pre-planned Q & A: Chat box not feasible with level of attendance



- **Recordings will be available immediately:** [NYSDOH COVID-19 Healthcare Provider website](#)
- In addition to YouTube, an on-demand version of our weekly sessions for healthcare providers in NYS is now available as a podcast – search NYSDOH

# Disclaimer

- The situation is rapidly evolving, as is our understanding of this new virus.
- All of the information presented is based on our best knowledge as of today.

# Situation Summary: COVID-19 Global, 6/17/2020

[www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports](http://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports)

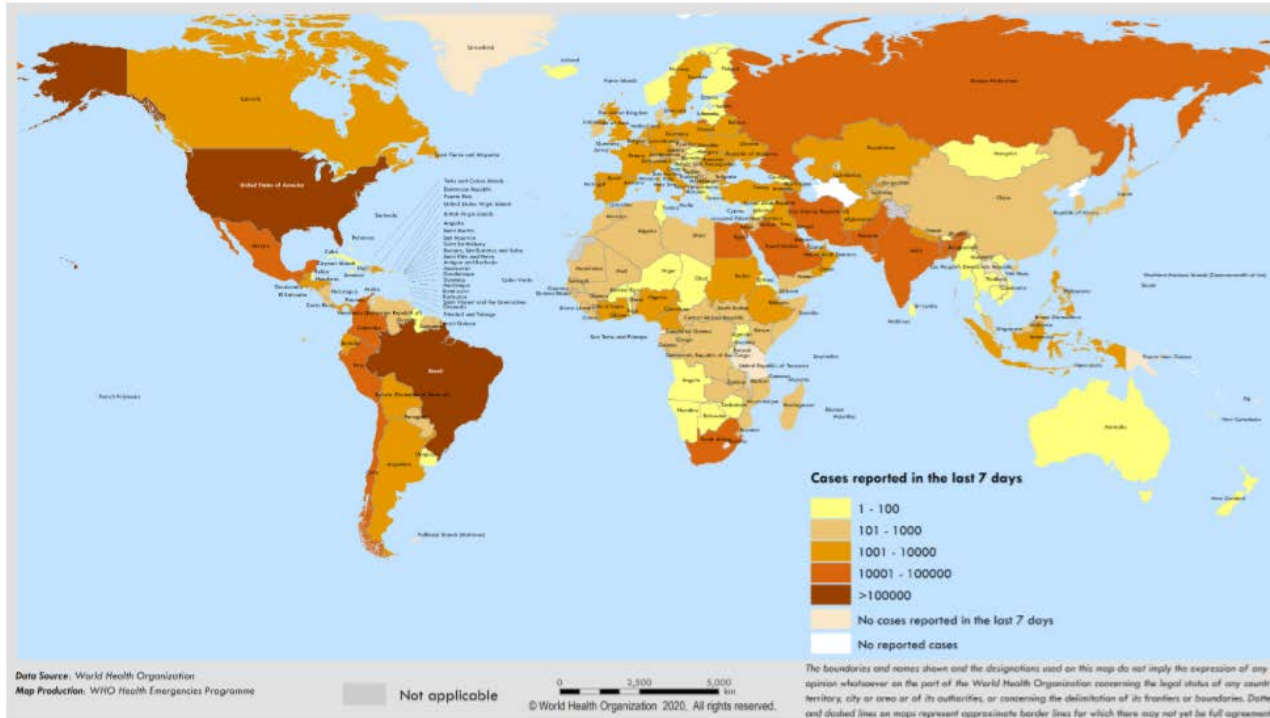
Region	Confirmed Cases	Deaths
<b>Global</b>	<b>8,061,550</b>	<b>440,290</b>
Western Pacific	200,586	7,239
European	2,452,247	189,582
South-East Asia	503,034	8,277
Eastern Mediterranean	817,458	18,057
Africa	187,625	4,346
Americas	3,899,859	205,555

# Situation Summary: COVID-19 Global, 6/17/2020

[www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports](http://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports)

## Surveillance

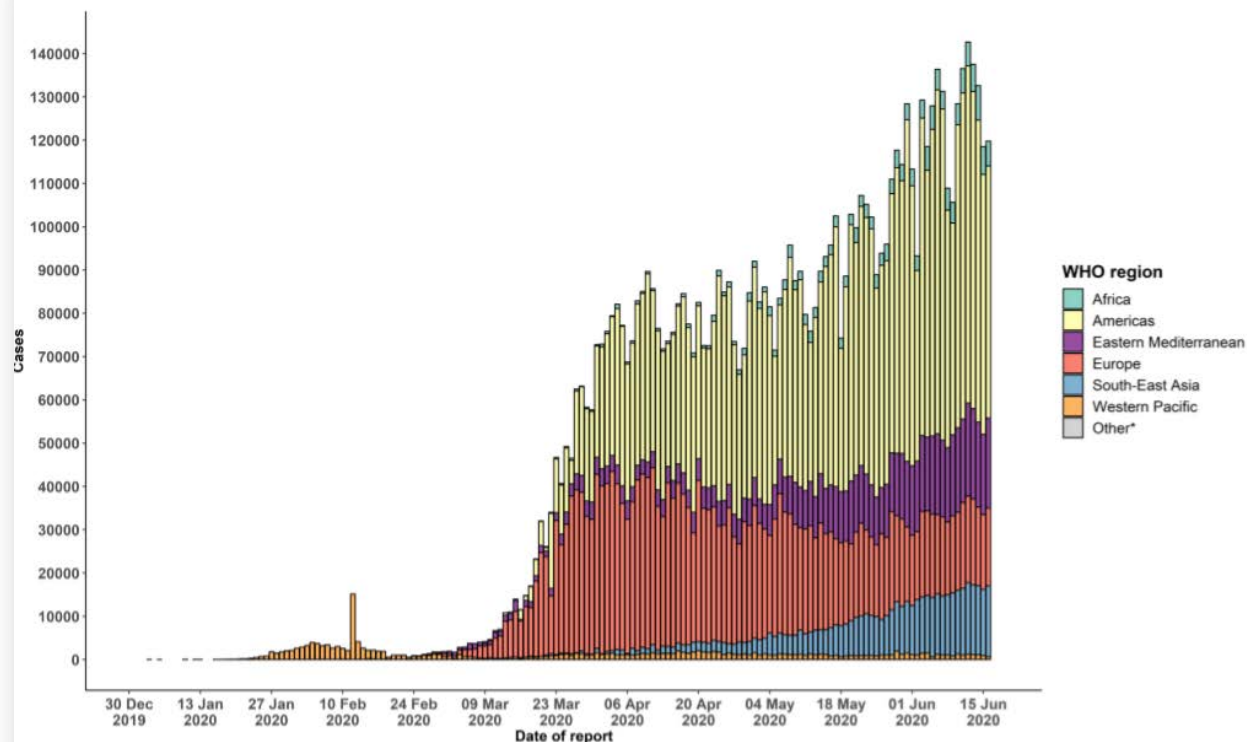
Figure 1. Number of confirmed COVID-19 cases reported in the last seven days by country, territory or area, 11 June to 17 June\*\*



# Situation Summary: COVID-19 Global, 6/17/2020

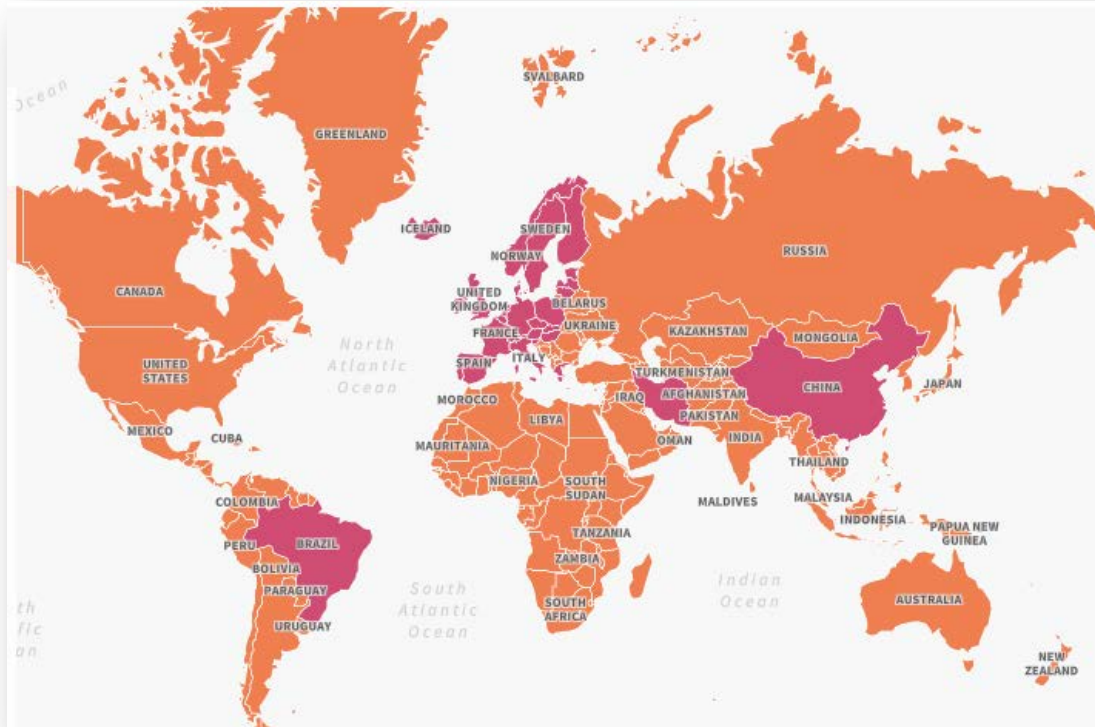
[www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports](http://www.who.int/emergencies/diseases/novel-coronavirus-2019/situation-reports)

Figure 2. Number of confirmed COVID-19 cases, by date of report and WHO region, 30 December through 17 June\*\*



# COVID-19 CDC Travel Recommendations by Country

<https://www.cdc.gov/coronavirus/2019-ncov/travelers/map-and-travel-notice.html>



## Geographic Risk Assessment for COVID-19 Transmission

Click on the map to get country-specific travel health information about COVID-19.

### Country Transmission Level

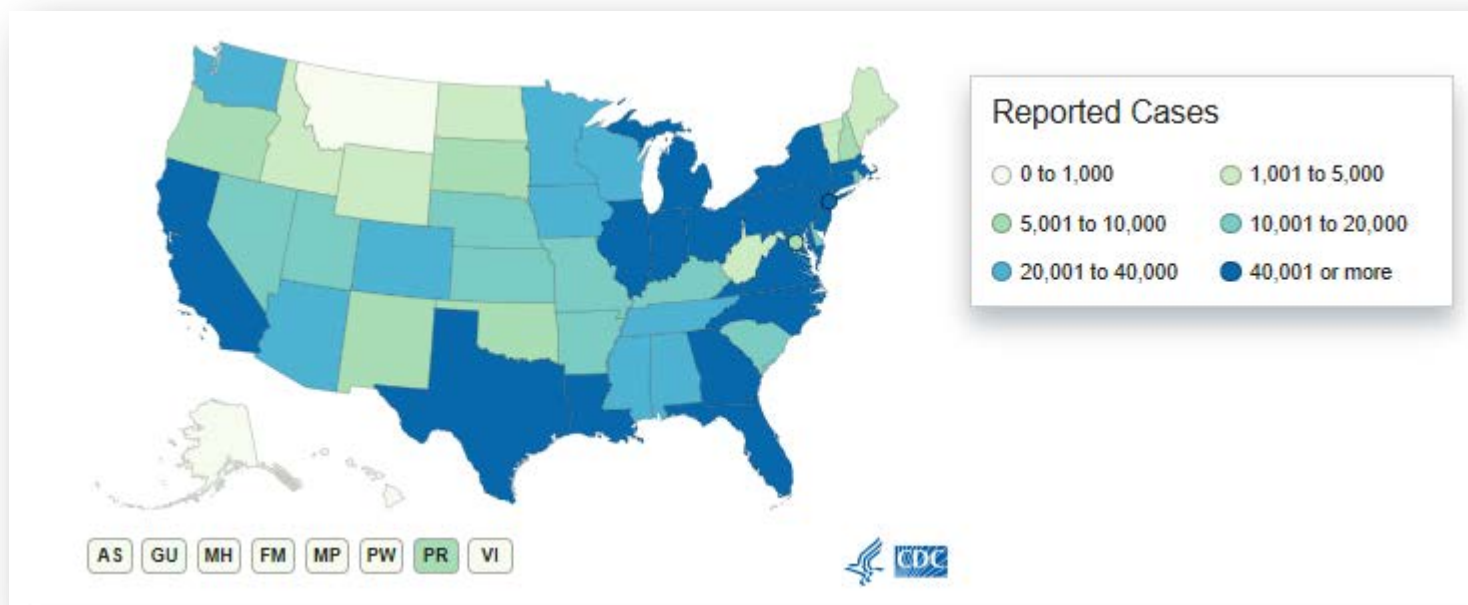
- Widespread ongoing transmission with restrictions on entry to the United States
- Widespread ongoing transmission without restrictions on entry to the United States
- Ongoing community transmission
- Limited community transmission

- **Level 3** Widespread transmission with US entry restrictions: Brazil, China, Iran, Most of Europe, UK and Ireland
- **Level 2** Widespread transmission without US entry restrictions: Global Pandemic



# Situation Summary: Covid-19 U.S. (June 17, 2020)

[www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html](http://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html)



- Total cases: 2,132,321; new cases since 6/16: 27,975
- Total deaths: 116,862; new deaths since 6/16: 722

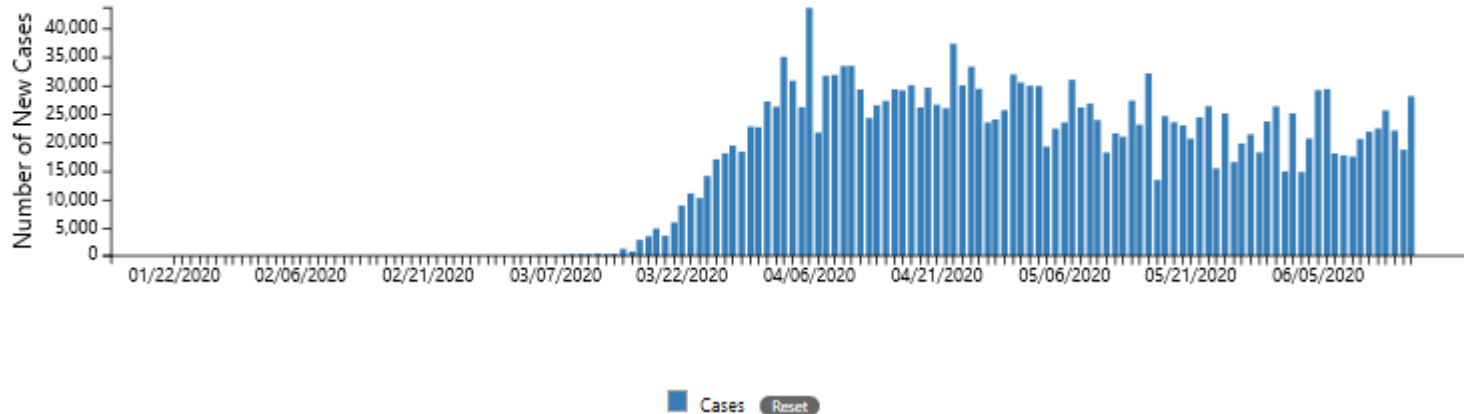


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# Situation Summary: Covid-19 U.S. (June 17, 2020)

[www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html](http://www.cdc.gov/coronavirus/2019-ncov/cases-in-us.html)

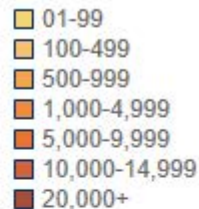
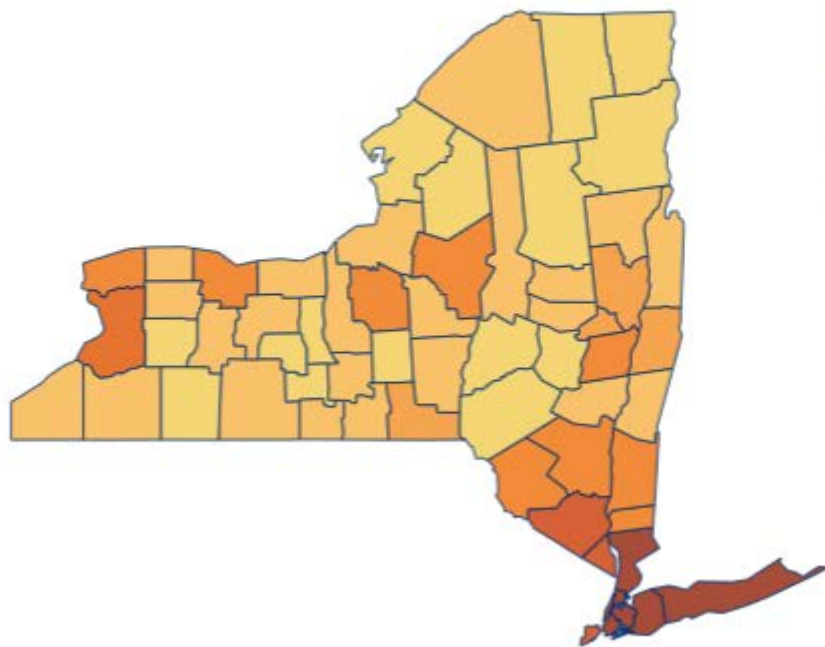
The following chart shows the number of new COVID-19 cases reported each day in the U.S. since the beginning of the outbreak. Hover over the bars to see the number of new cases by day.



# NYSDOH COVID-19 Tracker (June 17, 2020)

Found at: [NYSDOH COVID-19 website](#)

## Persons Tested Positive by County



### Statewide

Total Persons Tested

**3,111,119**

Total Tested 6/16

**59,341**

Total Tested Positive

**385,142**

Sex Distribution of Positive Cases

Female	Male	Unknown
48.5%	50.9%	0.6%

New Positives 6/16

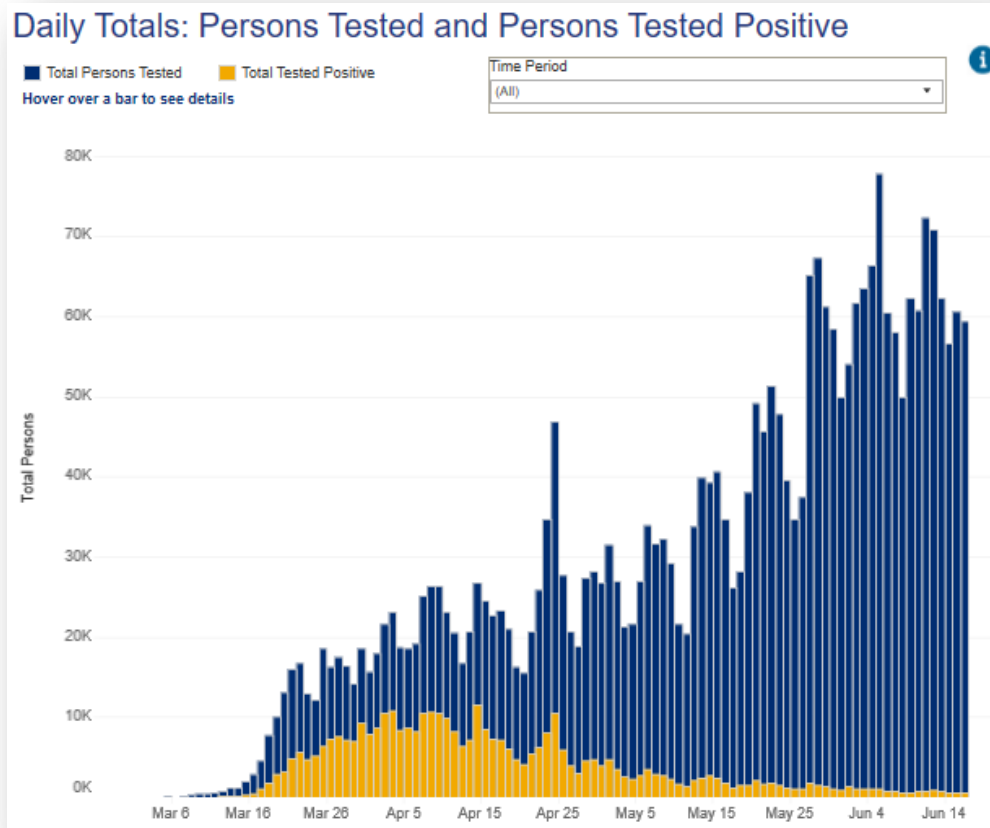
**567**



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# NYSDOH COVID-19 Tracker (June 17, 2020)

Found at: [NYSDOH COVID-19 website](https://www.health.ny.gov/statistics/covid19/)



# NYSDOH COVID-19 Tracker (June 17, 2020)

Found at: [NYSDOH COVID-19 website](#)



The screenshot shows the NYSDOH COVID-19 Fatalities page. At the top left is the New York State Department of Health logo. The main heading is "Fatalities". Below this is a section titled "Fatalities by County" with a text box explaining that the increase in fatalities reflects new data reported on Wednesday, May 6, in addition to confirmed fatalities within nursing homes and adult care facilities that were identified as part of a data reconciliation process earlier this week. A link "Click here" is provided for additional detail. Below the text box is a table with three columns: "County", "Place of Fatality", and "Deaths by County of Residence". The table lists the Grand Total and several counties: Albany, Allegany, Bronx, Broome, and Dutchess.

County	Place of Fatality	Deaths by County of Residence
<b>Grand Total</b>	<b>24,629</b>	<b>24,629</b>
<b>Albany</b>	<b>157</b>	<b>108</b>
<b>Allegany</b>	<b>0</b>	<b>2</b>
<b>Bronx</b>	<b>3,024</b>	<b>3,295</b>
<b>Broome</b>	<b>59</b>	<b>56</b>
<b>Dutchess</b>	<b>5</b>	<b>6</b>

# NYS COVID-19 Healthcare Utilization

- Continue to see decreases in hospitalization, ICU, and intubation numbers
- Currently hospitalized: 1,358 (*decreased by 121*)
  - Newly hospitalized: 76
- Current ICU: 388 (*decreased by 43*)
  - Current Intubation: 278 (*decreased by 26*)
- Fatalities: 29 (up from 17)
- Cumulative discharges: 69,243

# SARS-CoV-2 Testing for COVID-19

# Updated NYS Criteria for COVID-19 Testing

- **Diagnostic and/or serologic testing for COVID-19 shall be authorized by a healthcare provider when:**
- **An individual is symptomatic or has a history of symptoms of COVID-19 (e.g. fever, cough, and/or trouble breathing), particularly if the individual is 70 years of age or older, the individual has a compromised immune system, or the individual has an underlying health condition**
- **An individual is less than 21 years of age who has symptoms consistent with Multisystem Inflammatory Syndrome in Children (MIS-C)**
- **An individual requires a test for medical care, including being tested prior to an elective surgery or procedure, or individuals who are pregnant and their designated support person; or**
- **An individual has had close (i.e. within six feet) or proximate contact with a person known to be positive with COVID-19 (precautionary or mandatory quarantine)**
- **An individual is employed as a healthcare worker, first responder, NH employee or staff of other congregate care facility, or other essential worker who directly interacts with the public while working**
- **An individual is employed by an essential business and directly interacts with the public**
- **An individual is employed by an essential business (e.g. food production, medical supply manufacturing) or any business that has been designated to “reopen” in certain regions of the state (e.g. construction, curbside/in-store pickup retail, wholesale trade); or**
- **An individual presents with a case where the facts and circumstances – as determined by the treating clinician in consultation with state or local department of health officials – warrant testing**
- **Anyone who attended a recent protest is eligible for a test**



# SARS-CoV-2 Acceptable specimens

- Nasopharyngeal (NP) swab
- Anterior nares and oropharyngeal swab, both swabs in one tube of transport medium
- Anterior nares (about one cm up the nose)
  
- Saliva: 2ml in sterile specimen cup (no phlegm) - not many labs accept.
  
- VTM, UTM, MTM, phosphate buffered saline (PBS)
  
- [www.cdc.gov/coronavirus/2019-nCoV/lab/guidelines-clinical-specimens.html](https://www.cdc.gov/coronavirus/2019-nCoV/lab/guidelines-clinical-specimens.html)

**It is essential to consult your reference laboratory's website and guidance to check what specimens the lab accepts**

# NYS Specimen Collection Sites - COVID-19 Testing

## Hotspots:

- 14 new testing sites at churches located in communities particularly impacted by COVID-19, in partnership with Northwell Health and SOMOS Community Care
- 11 new testing sites in communities particularly impacted by COVID-19 in partnership with CORE (Community Organized Relief Effort)
- Prioritizing 15 testing sites across NYC for individuals who have participated in recent protests

# NYS Specimen Collection Sites - COVID-19 Testing

- [NYSDOH Find Test Site Near You Website](#)
    - NYS specimen collection sites, healthcare settings, pharmacies, and other
    - More than 800 specimen collection or testing sites have been identified
  - For the NYS specimen collection sites:
    - Call the New York State COVID-19 Hotline at 1-888-364-3065
- OR
- Visit the NYSDOH website [www.covid19screening.health.ny.gov](http://www.covid19screening.health.ny.gov) to be screened for eligibility, and if eligible, have an appointment set up at one of the State's testing sites

Interested in being tested for COVID-19? Use this screening tool to share your symptoms and pre-register for testing.

START ASSESSMENT

Get information on coronavirus testing near you. Simply enter your address and find locations that provide coronavirus testing.

FIND A TEST SITE NEAR YOU



# NYS Serosurveys

- Repeat serosurveys were completed across the state over the last week
- 12,000 individuals across the state received antibody testing
- The results revealed:
  - 13.4% overall with reactive COVID-19 antibody testing compared to 12.3% positivity from the testing performed in mid-April

# NYS Serosurveys

- NYS statewide seroprevalence study among a 15,101 patron convenience sample at 99 grocery stores in 26 counties
- Based on 1,887 of 15,101 reactive results (12.5%), estimated cumulative incidence through March 29 was 14.0%, corresponding to 2,139,300 infection-experienced adults
- Cumulative incidence was highest in New York City (NYC) 22.7%
- Higher among Hispanic/Latino (29.2%), non-Hispanic black/African American (20.2%), and non-Hispanic Asian (12.4%) than non-Hispanic white adults (8.1%,  $p < .0001$ )
- An estimated 8.9% of infections in NYS were diagnosed, with diagnosis highest among adults  $\geq 55$  years
- Conclusions:
  - From the largest US serosurvey to date, estimated  $>2$  million adult New York residents were infected through late March
  - Substantial disparities identified



Annals of Epidemiology

Available online 17 June 2020

In Press, Journal Pre-proof



Original article

## Cumulative incidence and diagnosis of SARS-CoV-2 infection in New York

Eli S. Rosenberg PhD<sup>a,\*,</sup>, James M. Tesoriero PhD<sup>b,</sup>, Elizabeth M. Rosenthal MPH<sup>a,</sup>, Rakkoo Chung PhD<sup>b,</sup>, Meredith A. Barranco MPH<sup>a,</sup>, Linda M. Styer PhD<sup>c,</sup>, Monica M. Parker PhD<sup>c,</sup>, Shu-Yin John Leung MA<sup>b,</sup>, Johanne E. Morne MS<sup>b,</sup>, Danielle Greene DrPH<sup>b,</sup>, David R. Holtgrave PhD<sup>a,</sup>, Dina Hoefler PhD<sup>b,</sup>, Jessica Kumar DO<sup>b,</sup>, Tomoko Udo PhD<sup>a,</sup>, Brad Hutton MPH<sup>b,</sup>, Howard A. Zucker MD<sup>b</sup>

<https://www.sciencedirect.com/science/article/pii/S1047279720302015>

# Testing and Hand Hygiene Resources

# COVID-19 Testing Next Steps

You are being tested for a virus that causes COVID-19. If you have symptoms of the disease, or if you have been in contact with someone who is infected, you will be asked to stay apart from others. This is also called isolation or quarantine. COVID-19 spreads easily. Staying apart helps stop the disease from spreading.

## Symptoms Include:

Fever, cough, difficulty breathing



Other symptoms may include: Chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, or new loss of taste or smell.

## You Should Be Isolated If:

- You have symptoms and think you may have been infected with the virus.

## You Should Be Quarantined If:

- You have been in close contact with someone known to have COVID-19, even if you don't have symptoms. Close contact means sharing the same household, direct physical contact, or being within six feet for more than 10 minutes.

See back for more information.

## If You are an Essential Worker:

You can **ONLY** return to work while you wait for your test results if:

- You have your employer's permission to do so.
- You **DO NOT** have symptoms.
- And you have **NOT** had contact with a person known to have COVID-19.

In addition, you must continue to:

- Practice social distancing (stay more than 6 feet from others).
- Use appropriate personal protective equipment (PPE).
- Wear a mask when less than 6 feet away from others in public.
- Take your temperature and monitor your symptoms daily.

## How to Isolate or Quarantine:



Stay home, except to visit a doctor.



If you must see a doctor, call ahead and avoid using public transport such as subways, buses, taxis.



Don't have visitors.



Separate yourself in a room that is not shared with others. Stay at least 6 feet away from others at all times.



Use a separate bathroom, if possible, and disinfect after each use.



Arrange for food, medicine, and other supplies to be left at your door.



Cover your coughs and sneezes. Throw away used tissues. Bag your trash and leave outside your door.



Don't touch pets.



Arrange for others to care for your children, if possible.



Wear a face mask if you must be around others.



Wash your hands often with soap and water for 20 seconds each time, or if unavailable, use hand sanitizer with at least 60% alcohol.

## Test Results

You will be contacted with your results.

**If you test positive on a diagnostic test** for the virus, you must continue isolation. You will get a call from a public health representative to identify any contacts you have had.

**If you test negative**, but you have been in close contact with a person known to have been infected, you must still continue quarantine until 14 days have passed from your last contact with a person known to have COVID-19. Even though you may feel well now, you are at risk of getting the disease and you may get sick. It can take up to 14 days to get the disease.

Your local health department can help you determine when it is safe to stop isolation or quarantine. Find them at [www.nyscho.org/directory](http://www.nyscho.org/directory)

Learn more at [coronavirus.health.ny.gov](http://coronavirus.health.ny.gov)

## Support and Job Assistance

Any New Yorker under a mandatory or precautionary order to stay home may be eligible for job-protected sick leave and compensation. Learn more at <https://coronavirus.health.ny.gov/protecting-public-health-all-new-yorkers#employee>

If you need help caring for yourself or your children while in isolation or quarantine, call your local health department. Find them at [www.nyscho.org/directory](http://www.nyscho.org/directory)

**Stay apart now. Be together later.**

# Contact Tracing Tool

## for People Being Tested for COVID-19

If you test positive for COVID-19, you will get a call from a public health representative to identify any contacts you have had. This form can help you identify your contacts so you will be ready for the call.

**STEP 1** Identify date of first symptoms  
 If you have had symptoms, put the date you first felt sick OR if you have had no symptoms then put your date of testing  
 \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_  
 SUBTRACT 2 DAYS: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_ = YOUR CONTACT TRACING DATE

**STEP 2** Who has been in your house with you since your contact tracing date?  
 Include people who live in your home, and people who may have visited like friends, a babysitter or anyone else providing in-home services.

	Name of Person	Date Last in Home	Their Phone Number
1			
2			
3			
4			
5			

**STEP 3** Make a list of what you did each day since your contact tracing date with as much detail as possible.  
 Include things like hanging out with neighbors, going to work, running errands, appointments, social or recreational activities outside the house, and if you used public transportation to get there. Use another piece of paper if needed.

Day One: _____/_____/_____		People you were with		
Activity	Location	Name	Address	Phone Number

Day Two: _____/_____/_____		People you were with		
Activity	Location	Name	Address	Phone Number

Day Three: _____/_____/_____		People you were with		
Activity	Location	Name	Address	Phone Number

Day Four: _____/_____/_____		People you were with		
Activity	Location	Name	Address	Phone Number

To order materials from NYSDOH:  
[bmcc@health.ny.gov](mailto:bmcc@health.ny.gov)

Available in Spanish  
[NYSDOH Contact Tracing Tool](#)



Department of Health



# For Their Contacts

To order materials from NYSDOH:  
[bmcc@health.ny.gov](mailto:bmcc@health.ny.gov)



You're a part of the solution...  
now answer the phone!



You've stayed home!



You're wearing masks!



Now, answer the phone!

As we battle coronavirus together, tracing exposures to COVID is important to stop the spread.

The NYS Contact Tracing Program works with confirmed positive COVID-19 people to determine who they have been in contact with. Trained specialists reach out to those contacts about possible exposure. If you have been identified as a contact you will get a call from "NYS Contact Tracing."

Because the disease can be transmitted without symptoms, notifying people about a possible exposure is critical to stop the spread.

So, if you get a call from "NYS Contact Tracing" please answer. It is confidential and private.

**Please Answer the Phone**  
so we can keep NY moving forward  
and stop the spread of COVID-19.

[health.ny.gov/coronavirus](https://health.ny.gov/coronavirus)

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5/20

[NYS Contact Tracing Answer the Phone](#)



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# NYSDOH COVID-19 Testing Resources

## SARS-CoV-2 Diagnostic Testing



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### What is SARS-CoV-2?

SARS-CoV-2 stands for Severe Acute Respiratory Syndrome Coronavirus Type 2, which is the name of the virus causing the current COVID-19 public health emergency.

### What are the symptoms of COVID-19?

Symptoms of COVID-19 may include fever, cough, shortness of breath or difficulty breathing. Other symptoms have been reported including chills, muscle aches, headache, sore throat, abdominal pain, vomiting, diarrhea, runny nose, fatigue, wheezing, and new loss of taste or smell. Some people with COVID-19 develop symptoms and some do not. Both symptomatic and asymptomatic individuals can transmit COVID-19 to others. Talk to your health care provider if you have any of these symptoms.

### How do I know if I am infected with SARS-CoV-2?

Diagnostic tests detect SARS-CoV-2 in samples collected from your nose or throat. A diagnostic test is the only way to know if you are infected with SARS-CoV-2. These tests can be performed for those with or without symptoms.

### How does the SARS-CoV-2 diagnostic test work?

The test uses a technique called Polymerase Chain Reaction (PCR) to determine if genetic material from the virus is present in the sample collected. If there is no SARS-CoV-2 virus present in the sample, then no genetic material will be detected.

### My report says I have a positive result. What does that mean?

This means you have SARS-CoV-2 (COVID-19). You should consult with your health care provider, who will monitor your symptoms and provide guidance about how your illness should be managed. It is important to understand that, if you are infected with SARS-CoV-2, you may transmit the virus to others. You should follow NYSDOH guidance about isolation and physical distancing.

### My report says I have a negative result. What does that mean?

A negative test result means that SARS-CoV-2 was not detected in your sample. However, a negative result does not guarantee that you are not infected. If you continue to feel unwell or develop symptoms resembling those of COVID-19, you should isolate yourself and ask your health care provider if you should be tested again. If you had close contact with someone known to have COVID-19, you should remain in quarantine for 14 days after exposure, even if you had a negative test result.

### My report says I have an inconclusive or indeterminate result. What does that mean?

This means that the test was not able to determine whether SARS-CoV-2 was or was not present. Talk to your health care provider, as they may decide you should be tested again.

For more information on COVID-19 in NYS go to: <https://health.ny.gov/coronavirus>

New York State Department of Health

5/20



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ANDREW M. CUOMO  
Governor

HOWARD A. ZUCKER, M.D., J.D.  
Commissioner

SALLY DRESLIN, M.S., R.N.  
Executive Deputy Commissioner

DATE: April 30, 2020  
TO: Clinical Laboratories, Limited Service Labs, Healthcare Providers, Healthcare Facilities, and Local Health Departments  
FROM: NYS Department of Health (Department) Bureau of Surveillance and Data Systems (BSBS)

### Health Advisory: COVID-19 Serology Testing

#### Background

Serological tests for determining the presence of antibodies against SARS-CoV-2 are now available from commercial manufacturers. Serology tests are used to determine if antibodies against SARS-CoV-2 are present. Certain serology tests can look for the general presence of SARS-CoV-2 antibodies, while others can determine if specific types of SARS-CoV-2 antibodies, such as IgM and/or IgG, are present.

#### FDA and Serological Testing

The US Food and Drug Administration (FDA) is allowing commercial manufacturers of COVID-19 serology tests to distribute these tests to laboratories once they notify the FDA that they have validated their test. A list of manufacturers that have notified the FDA can be found at <https://www.fda.gov/medical-devices/emergency-situations-medical-devices/igs-diagnostics-testing-sars-cov-2>.

Although there are manufacturers that have notified the FDA that their tests have been validated, and the FDA has approved the distribution of the tests, the data demonstrating the accuracy and reliability of the tests has not been reviewed by the FDA. In addition, these tests have not necessarily been granted approval under the FDA's Emergency Use Authorization (EUA) process. Tests being distributed prior to the approval under the FDA's EUA process can only be performed by laboratories approved to conduct high complexity testing. **These tests are not considered waived and, therefore, cannot be used at the point of care.**

Laboratories using COVID-19 serological tests from these commercial manufacturers are required to include specific disclaimers when issuing test results, including the following:

- This test has not been reviewed by the FDA.
- Negative results do not rule out SARS-CoV-2 infection, particularly in those who have been in recent contact with the virus. Follow-up testing with a molecular diagnostic test should be considered to rule out infection in these individuals.
- Results from antibody testing should not be used as the sole basis to diagnose or exclude SARS-CoV-2 infection, or to inform infection status.
- Positive results may be due to past or present infection with non-SARS-CoV-2 coronavirus strains, such as coronavirus HKU1, NL63, OC43, or 229E.

Empire State Plaza, Corning Tower, Albany, NY 12237/health.ny.gov

[NYSDOH SARS-CoV-2 Diagnostic Testing](#)

[NYSDOH Health Advisory on COVID-19 Serologic Assays](#)



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# Mirror Clings



To order mirror clings for public use email the NYSDOH:

[bmcc@health.ny.gov](mailto:bmcc@health.ny.gov)

# Mirror Clings

To order mirror clings for public use email the NYSDOH:

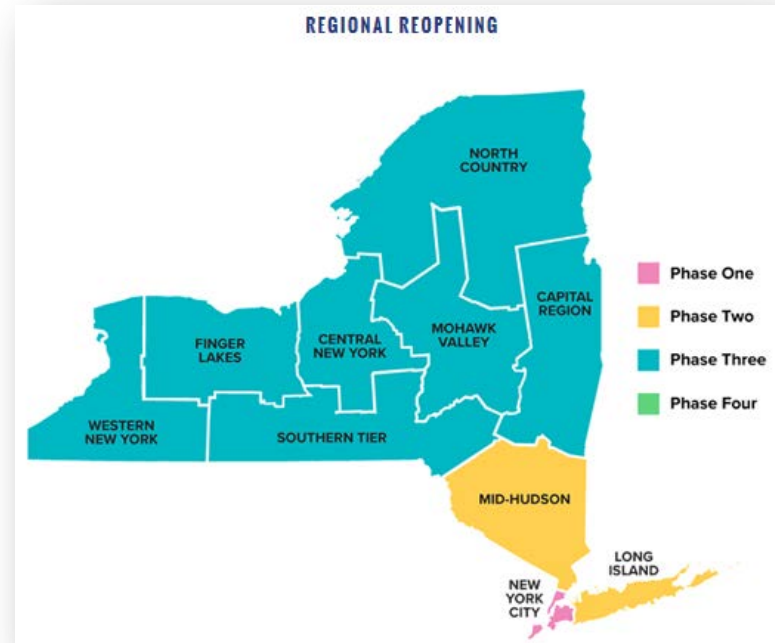
[bmcc@health.ny.gov](mailto:bmcc@health.ny.gov)



# Community Mitigation and Reopening Strategies

# NYS Community Mitigation and Reopening Strategy

- **All regions are now open**
- **Phase 1 Reopening**
  - NYC Monday June 8<sup>th</sup>, on track to enter Phase 2 Monday June 22<sup>nd</sup>
  - Phase 1 – low-risk, outdoor recreational activities, construction, manufacturing, agriculture, curbside and in-store pick-up
- **Phase 2**
  - The Mid-Hudson Valley and Long Island, on track to enter Phase 3 on June 23<sup>rd</sup> and 24<sup>th</sup>, respectively
  - Outdoor dining permitted with social distancing and masks
  - Phase 2 allows office-based workers, real estate, in-store retail shopping and some barbershop and hair salon services to resume
  - **Reopening of places of worship with 25% occupancy**
- **Phase 3**
  - **Capital Region, Central New York, the Finger Lakes, the Mohawk Valley, the North Country, the Southern Tier and Western New York**
  - Indoor restaurant and food services and personal care services to resume
  - Gatherings of 25 people will be allowed (up from limit of 10)
  - Low risk youth sports can resume on July 6<sup>th</sup> (baseball/softball, gymnastics, field hockey, cross country, and crew)



# NYS Community Mitigation and Reopening Strategy

- Summer day camps statewide can open on June 29<sup>th</sup>
- Sleep-away camps will not be permitted
- Localities can open public pools and playgrounds
- Outdoor, socially distanced graduation ceremonies of up to 150 people allowed beginning June 26<sup>th</sup>
  - Presuming no outbreaks or other significant changes in metrics
- U.S. Open will be held in Queens from August 31 to September 13<sup>th</sup> without fans
- Hospital visitation pilot program launched in May revealed successful and safe visitation for patients and families
- Hospitals and group homes (including group homes certified by the NYS Office for People with Developmental Disabilities) will be allowed visitors, per facility discretion (visitors must wear PPE and have symptom and temperature checks)
  - At this time nursing homes are still prohibited from having visitors



# NYS Community Mitigation and Reopening Strategy

- Legislation was signed banning price gouging of personal protective equipment through the remainder of the COVID-19 pandemic
  - Masks and hand sanitizer
  - Help ensure access to these critical supplies for healthcare workers and the general public
- Executive order signed allowing commercial buildings to conduct temperature checks for people entering office buildings as employees begin to return to the office
- Legislation was signed prohibiting healthcare employers from penalizing employees for making complaints of employer violations
  - Provides healthcare workers with greater protections to address working condition concerns and patient safety in the workplace
- The NYSDOH will allow midwife-led birthing centers in NYS for the first time
  - Diversifies birthing site options and supports patient choice
  - One of the six key recommendations from the COVID-19 Maternity Task Force





# NYS Community Mitigation and Reopening Strategy

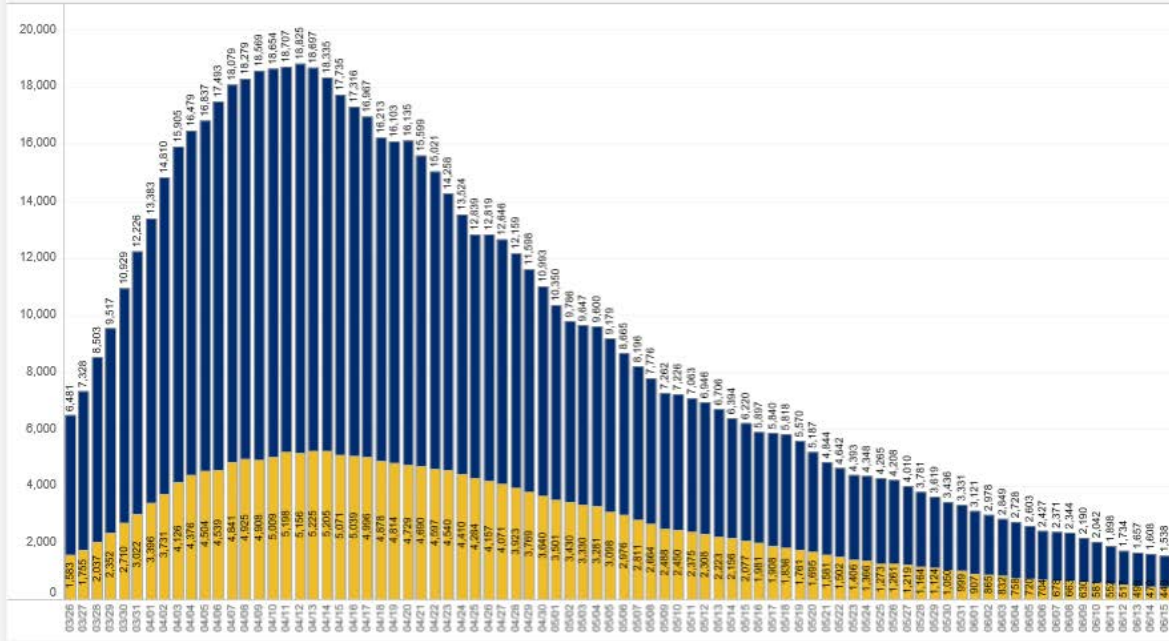
- NY Forward business reopen look up tool available [here](#)
- NY Forward reopening guidance available [here](#)
- The state's regional monitoring dashboard is available [here](#)

# Daily Hospitalization Summary by Region

## All Regions

Data as of: 6/16/2020  
Last updated on: 6/17/2020

■ Total COVID-19 Patients Hospitalized ■ Total COVID-19 Patients in ICU



### Select a Region

- (All)
- Capital Region
- Central New York
- Finger Lakes
- Long Island
- Mid-Hudson
- Mohawk Valley
- New York City
- North Country
- Southern Tier
- Western New York

[NYS Daily Hospitalization Summary by Region](#)

# Early Warning Monitoring Dashboard

## COVID-19 Early Warning Monitoring System Dashboard

Data as of: June 16, 2020  
Last updated on: June 17, 2020

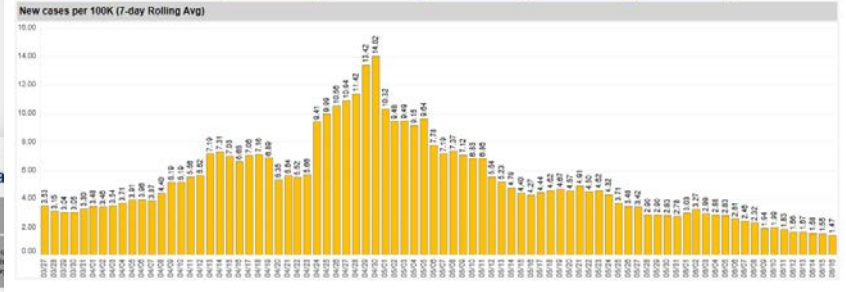
Region	Testing/Tracing Targets		New Infections		Severity of Infection	Hospital Capacity	
	Maintain 30 per 1,000 Diagnostic Tests	Maintain Required Case and Contact Tracing Capacity	% Positive Tests per Day (7-Day Rolling Avg)	New Cases per 100K (7-Day Rolling Avg)	Gross New Hospitalizations per 100k (7-Day Rolling Avg)	Share of Total Hospital Beds % Available (7-Day Rolling Avg)	Share of ICU Beds % Available (7-Day Rolling Avg)
Capital Region	2,743 / 1,085	278	0.6%	1.47	0.22	34%	42%
Central New York	2,342 / 775	458	1.0%	2.95	0.44	39%	44%
Finger Lakes	4,302 / 1,203	468	0.7%	2.49	0.44	38%	58%
Long Island	9,314 / 2,839	1,308	0.9%	3.07	0.69	31%	30%
Mid-Hudson	7,590 / 2,322	1,456	1.0%	3.41	0.55	34%	60%
Mohawk Valley	1,836 / 485	139	1.0%	3.69	0.96	48%	69%
New York City	28,081 / 8,399	4,648	1.4				
North Country	1,096 / 419	12	0.2				
Southern Tier	1,998 / 633	114	0.3				
Western New York	3,978 / 1,381	747	1.2				

## COVID-19 Early Warning Monitoring System Dashboard - Capital Region

Data as of: June 16, 2020  
Last updated on: June 17, 2020

Testing/Tracing Targets		New Infections		Severity of Infection	Hospital Capacity	
Maintain 30 per 1,000 Diagnostic Tests	Maintain Required Case and Contact Tracing Capacity	% Positive Tests per Day (7-Day Rolling Avg)	New Cases per 100K (7-Day Rolling Avg)	Gross New Hospitalizations per 100k (7-Day Rolling Avg)	Share of Total Hospital Beds % Available (7-Day Rolling Avg)	Share of ICU Beds % Available (7-Day Rolling Avg)
2,743 / 1,085	278	0.6%	1.47	0.22	34%	42%

- Select a Region
- Capital Region
  - Central New York
  - Finger Lakes
  - Long Island
  - Mid-Hudson
  - Mohawk Valley
  - New York City
  - North Country
  - Southern Tier
  - Western New York

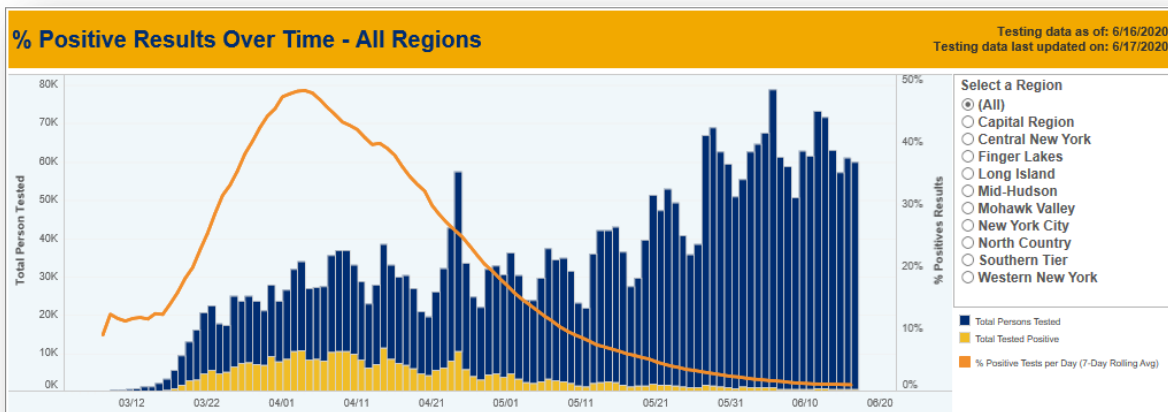


## COVID-19 Early Warning Monitoring System Dashboard - Capital Region

Testing/Tracing Targets		New Infections		Severity of Infection	Hospital Capacity	
Maintain 30 per 1,000 Diagnostic Tests	Maintain Required Case and Contact Tracing Capacity	% Positive Tests per Day (7-Day Rolling Avg)	New Cases per 100K (7-Day Rolling Avg)	Gross New Hospitalizations per 100k (7-Day Rolling Avg)	Share of Total Hospital Beds % Available (7-Day Rolling Avg)	Share of ICU Beds % Available (7-Day Rolling Avg)
2,743 / 1,085	278	0.6%	1.47	0.22	34%	42%



# Percentage Positive Results By Region Dashboard



## Test Results - Yesterday

	Total Persons Tested	Total Tested Positive	% Positive Results
Capital Region	2,247	7	0.3%
Central New York	1,357	15	1.1%
Finger Lakes	4,024	24	0.6%
Long Island	8,356	62	0.7%
Mid-Hudson	6,548	59	0.9%
Mohawk Valley	1,364	8	0.6%
New York City	29,053	350	1.2%
North Country	715	2	0.3%
Southern Tier	1,978	2	0.1%

[NYS Percentage Positive Results by Region Dashboard](#)



Department  
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# Summer Day Camps Guidance

## [NYSDOH Interim Guidance for Child Care and Day Camp Programs During COVID-19](#)

- **Masks:**
  - Face coverings should not be used by children under the age of 2, or for anyone who is unable to medically tolerate such covering, including children/campers for whom such covering would impair their health or mental health.
  - Young children/campers (i.e., those that are not yet in kindergarten) do not need to wear face coverings when they are in child care or day camp program facility or area.
  - Older children/campers are encouraged but not required to wear face coverings as feasible.
  - Employees must wear face coverings at all times when interacting with children or campers, regardless of the distance between the employee and children/campers.
  - Group size must be limited to no more than ten (10) children or campers.
  - Ensure that different stable groups of up to 10 children/campers have no or minimal contact with one another or utilize common spaces at the same time, to the greatest extent possible.
  - Occupancy must never exceed 50% of the maximum capacity of the space or vehicle



# Summer Day Camps Guidance

## [NYSDOH Interim Guidance for Child Care and Day Camp Programs During COVID-19](#)

- Cleaning and disinfection
- Social distancing
- Hand hygiene stations
- Implement mandatory daily health screening practices of their employees, visitors, and children/campers
- Report any positive cases at the site to public health

# Therapeutic Updates

# Therapeutic Updates

- **Hydroxychloroquine**

- The Lancet and 3 of 4 co-authors retracted a study evaluating >96,000 patients from 671 hospitals after questions were raised about the data reported in the study
- WHO suspended clinical trials to evaluate available data, then soon after resumed these studies
- The UK terminated the hydroxychloroquine arm of its Randomized Evaluation of COVID-19 Therapy (RECOVERY), a national clinical trial to test the efficacy of multiple potential treatments, after finding no evidence of treatment benefit
  - Statement of preliminary findings that 1,542 patients
  - Hydroxychloroquine arm – no significant improvements in mortality or hospital length of stay, compared to usual medical care
  - Full results to be published in the near future
- On June 15<sup>th</sup>, the FDA revoked the emergency use authorization (EUA) that permitted the use of chloroquine and hydroxychloroquine donated to the Strategic National Stockpile to treat certain patients with COVID-19

- **Remdesivir**

- No FDA approved drugs for the treatment of COVID-19, although Remdesivir is available through FDA Emergency Use Authorization (EUA)
- DHHS and NYSDOH distributed across the state to hospitals (intravenous therapy)
- Limited supply but increasing production





# Therapeutic Updates

- **Dexamethasone**

- Part of the RECOVERY clinical trials
- Not yet published nor undergone peer review
- Preliminary results announced:
  - Among 2,104 hospitalized patients, 34% decrease in mortality for patients on mechanical ventilation and 20% decrease for those receiving oxygen therapy when compared to a non-placebo controlled control group who received standard care

- **NIH COVID-19 Treatment Guidelines**

- Updated June 16, 2020
- Recommends Remdesivir for treatment of COVID-19 in hospitalized patients with Pox  $\leq 94\%$  on room air, those who require O<sub>2</sub>, mechanical ventilation, or ECMO
- Those not intubated: 5 days therapy. For those intubated/ECMO: if not improvement after 5 days, some experts extend up to 10 days
- Recommends against the use of chloroquine or hydroxychloroquine for the treatment of COVID-19, except in a clinical trial
- New MIS-C section

# Multisystem Inflammatory Syndrome Associated with COVID-19 in Children (MIS-C)

# MIS-C Associated with COVID-19

## New York State Department of Health

HELP



The Spectrum of Multisystem  
Inflammatory Syndrome in Children  
(MIS-C)  
June 11, 2020



Multisystem Inflammatory Syndrome in  
Children (MIS-C) Associated with  
Coronavirus 2019 (COVID-19)  
May 21, 2020



COVID-Related Pediatric Multi-System  
Inflammatory Syndrome  
May 14, 2020

Webcast link: <https://totalwebcasting.com/view/?id=nysdohcovid>



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of Health

# MIS-C Associated with COVID-19



The screenshot shows the GNYHA website interface. At the top left is the GNYHA logo. To its right is a search bar with the text "Search for topics, people, events...". Below the search bar is a blue navigation bar with the text "Go Back to Calendar". The main content area features the word "Event" in a small font, followed by a printer icon and the event title "Multispecialty Approaches to Treating Multisystem Inflammatory Syndrome in Children" in a large, bold font. Below the title is a table with two columns: "Date & Time" and "Location". The "Date & Time" column contains "June 3, 2020" and "1:00 PM - 2:30 PM EDT". The "Location" column contains "Webinar". At the bottom of the page, there is a paragraph of text describing the webinar, mentioning its collaboration with the New York State Department of Health and the New York City Department of Health and Mental Hygiene (DOHMH). A URL "https://www.gnyha.org/" is visible at the bottom left of the page.

GREATER NEW YORK HOSPITAL ASSOCIATION  
GNYHA

Search for topics, people, events...

Go Back to Calendar

Event

🖨️

## Multispecialty Approaches to Treating Multisystem Inflammatory Syndrome in Children

Date & Time	Location
June 3, 2020 1:00 PM - 2:30 PM EDT	Webinar

GNYHA will host a June 3 webinar featuring the perspectives of multiple pediatric subspecialists on treating multisystem inflammatory syndrome in children (MIS-C) outside of the critical care setting. The webinar is a joint effort between GNYHA and the New York Region of [Solutions for Patient Safety](#) (SPS), in collaboration with the New York State Department of Health and the New York City Department of Health and Mental Hygiene (DOHMH). SPS is a national network of children's hospitals dedicated to reducing avoidable harm in hospitalized children and promoting a culture of safety that benefits staff and patients.

<https://www.gnyha.org/>



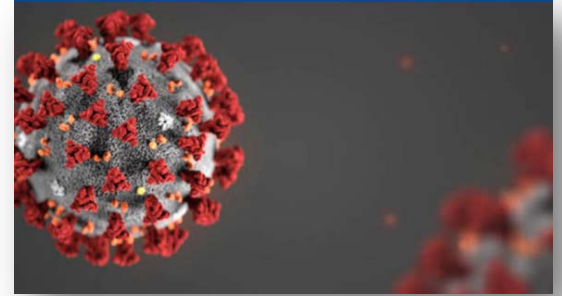
# MIS-C Associated with COVID-19

## NIH COVID-19 Treatment Guidelines

- Limited information available on treatment for MIS-C
- Supportive care remains the mainstay of therapy
- Currently insufficient data to recommend either for or against any therapeutic strategy for the management of MIS-C
- Although no definitive data are available, many centers consider the use of intravenous immune globulin, steroids, and other immunomodulators (including interleukin-1 and interleukin-6 inhibitors) for therapy, and antiplatelet and anticoagulant therapy
- The role of antiviral medications is not clear at this time
- MIS-C management decisions should involve a multidisciplinary team of pediatric specialists in intensive care, infectious diseases, cardiology, hematology, and rheumatology

**Marcus Friedrich, MD, MHCM, MBA, FACP**  
**Chief Medical Officer, Office of Quality and**  
**Patient Safety**  
**NYSDOH**

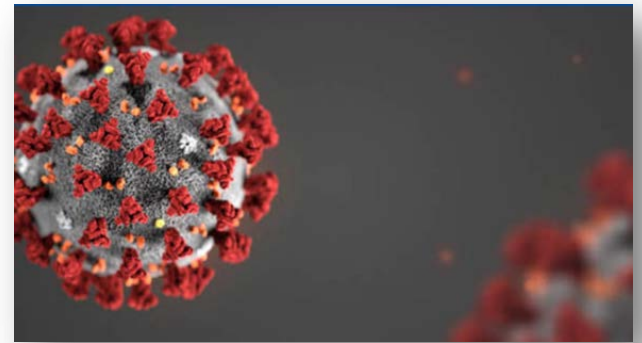
# COVID-19 Healthcare Capacity and Response



- Elective Surgeries
- Hospital Visitation
- Encouraging Access to Healthcare



**Department  
of Health**



# **Quick Tips for Clinician Wellbeing in The Era of COVID-19**

**June 18, 2020**

**Louis S. Snitkoff, MD, FACP  
Immediate Past-President  
American College of Physicians, NY Chapter**



# COVID-19 Resources

# CDC COVID Website

The screenshot shows the CDC website's COVID-19 page. At the top, the CDC logo and name are on the left, and a search bar with 'Coronavirus' and a magnifying glass icon is on the right. Below the search bar are language options: Español, 繁體中文, Tiếng Việt, and 한국어. The main heading is 'Coronavirus (COVID-19)'. Two large light blue buttons with right-pointing arrows are 'How to protect yourself' and 'What to do if you are sick'. Below these are four content boxes. The first, 'SYMPTOMS', includes a blue progress bar, text about watching for fever and coughing, and a 'Learn more' link. The second, 'TAKE EXTRA PRECAUTIONS', includes text about older adults and underlying conditions. The third, 'SELF-CHECKER', includes text about a decision-making guide. The fourth, 'IF YOU ARE SICK', includes a yellow progress bar, text about staying home and calling a healthcare provider, and a 'Learn more' link. To the right of the 'SYMPTOMS' and 'IF YOU ARE SICK' boxes are two columns of links: 'Slow the spread', 'Prevent getting sick', and 'Frequently asked questions' on the left; 'Should you get tested?', 'Caring for someone', and 'Daily life & coping' on the right.

CDC Centers for Disease Control and Prevention  
CDC 24/7. Saving Lives. Protecting People™

Search Coronavirus

Español 繁體中文 Tiếng Việt 한국어

## Coronavirus (COVID-19)

How to protect yourself > What to do if you are sick >

### SYMPTOMS

Watch for fever, coughing and shortness of breath

Learn more >>

- Slow the spread >
- Prevent getting sick >
- Frequently asked questions >

### SELF-CHECKER

A guide to help you make decisions and seek appropriate medical care >

### TAKE EXTRA PRECAUTIONS

Older adults and people with serious underlying medical conditions like chronic lung disease >

### IF YOU ARE SICK

Stay home, call a healthcare provider if you have symptoms

Learn more >>

- Should you get tested? >
- Caring for someone >
- Daily life & coping >

[www.cdc.gov/coronavirus/2019-ncov/index.html](https://www.cdc.gov/coronavirus/2019-ncov/index.html)



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# NYC DOHMH COVID-19 Webpage

Promoting and Protecting the City's Health 한국어 ▶ Translate | ▼ Text-Size

**NYC**  
Health

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 [Our Health](#) | 
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 [Providers](#) | 
 [Data](#) | 
 [Business](#)

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 [Health Topics](#) | 
 [Resources](#) | 
 [Emergency Prep](#)

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[By Disease or Condition](#)

- [Immunizations](#)
- [Alcohol and Drug Use](#)
- [Smoking and Tobacco Use](#)
- [Sexual and Reproductive Health](#)
- [Children and Adolescents](#)
- [Healthy Aging](#)

## Coronavirus Disease 2019 (COVID-19) — Information for Providers

### Daily Syndromic and Case Data Update

The following documents provide information about people confirmed to have COVID-19 in NYC. They will be updated each weekday morning.

The total number of positive cases in the city are updated continuously. This update reflects data as of the previous day at 6 p.m. Due to public health guidance that people with mild illness stay home and not get tested, these data may not reflect the true number of positive COVID-19 cases in NYC and may overrepresent the volume of hospitalized cases.

*As of March 18, 6 p.m.:*

- [COVID-19 Daily Case Data Summary](#) (PDF)
- [NYC Flu-like Illness Data 2016-Current](#) (PDF)



# Mental Health Resources



Services News Government Local

Office of Mental Health

About OMH Consumers & Families Behavioral Health Providers Employment

## Guidance Documents

As defined in section 202-e of the State Administrative Procedure Act, a guidance document is any guideline, memorandum or similar document, prepared by an agency, that provides general information or guidance to assist regulated parties in complying with any statute, rule or other legal requirement. The term does not include documents that concern only the internal management of the agency, such as a policy that applies only to an OMH operated facility or program.

Current OMH Guidance Documents:

### Guidance on COVID-19

- [OMH Psychiatric Center Visitor Restriction Guidance](#) 📄 (3/14/2020)
- [COVID-19 Guidance for Children's Waiver Service Providers](#) 📄 (3/14/2020)
- [DOH Medicaid Updates – Special Editions](#)
- [COVID-19 Guidance for Health Homes](#) 📄 (3/14/2020)
- [Provider Memo – Maintaining Continuity of Operations Plans and Reporting Disruptions in Services](#) 📄 (3/13/2020)
- [Guidance for NYS Behavioral Health Programs](#) 📄 (3/11/2020)
- [Interim Guidance for Cleaning and Disinfection of Public and Private Facilities for COVID-19](#) 📄
- [Interim Guidance for Large Gatherings and Public Spaces During the COVID-19 Outbreak](#) 📄
- [OMH Guidance for Managing Stress and Anxiety During the COVID-19 Outbreak](#) 📄

### COVID-19 Telemental Health Guidance

- [Supplemental Guidance – Use of Telehealth for People Served by OMH Licensed or Designated Programs Affected by the Disaster Emergency](#) 📄 (REVISED – 3/17/2020)
- [Self-Attestation of Compliance to Offer Telemental Health Services](#) 📄 (REVISED - 3/13/2020)
- [DOH Medicaid Update Special Edition: COVID-19 Telephonic Communication Services](#) 📄
- [OASAS Telepractice Waiver Update](#) 📄
- [Interim Guidance Regarding the Delivery of Services Through the Use of Telehealth Modalities in Facilities Certified or Operated by OPWDD](#) 📄
- [Use of Telemental Health for People Affected by the Disaster Emergency](#) 📄 (3/11/2020)

- For everyone
- For individuals receiving mental health services
- For parents
- For caregivers of older adults
- For mental health providers

March 16, 2020

Office of  
Mental Health

## Feeling Stressed About Coronavirus (COVID-19)?

### Managing Anxiety in an Anxiety-Provoking Situation

The outbreak of COVID-19 around the world has led to the spread of fear and panic for individuals and communities. In addition to following physical precautions guidelines, individuals should be taking care of their psychological well-being.

#### This guide includes tips for the following populations:

- For Everyone
- For Individuals Receiving Mental Health Services
- For Parents, Including Parents of Children with Pre-Existing Anxiety Disorders
- For Caregivers of Older Adults
- For Mental Health Providers

#### For Everyone:

- Reduce anxiety by reducing risk. Ways to reduce risk include practicing good hygiene (e.g.

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of HealthEducation  
Department

# NYS Medicaid Telehealth Updates and Guidance

[NYSDOH COVID-19 Guidance for Medicaid Providers website](#)

- **Webinar:** New York State Medicaid Guidance Regarding Telehealth, Including Telephonic, Services During the COVID-19 Emergency - **5.5.2020**
  - [Slides](#) (PDF)
  - Recording *Coming Soon*
- **Frequently Asked Questions (FAQs)** on Medicaid Telehealth Guidance during the Coronavirus Disease 2019 (COVID-19) State of Emergency - [\(Web\)](#) - [\(PDF\)](#) - **Updated 5.1.2020**

# Telehealth Guidance

- **American College of Physicians Telehealth Resource:**

[www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth](http://www.acponline.org/practice-resources/business-resources/health-information-technology/telehealth)

- **CDC Outpatient and Ambulatory Care Setting Guidance:**

[www.cdc.gov/coronavirus/2019-ncov/hcp/ambulatory-care-settings.html](http://www.cdc.gov/coronavirus/2019-ncov/hcp/ambulatory-care-settings.html)

- **Medicaid:**

[www.health.ny.gov/health\\_care/medicaid/program/update/2020/](http://www.health.ny.gov/health_care/medicaid/program/update/2020/)

**COVID-19 Weekly Healthcare Provider Update Compilation:  
As of June 17, 2020, 9:00 AM**

*The information in this compilation is current only as of the above date and time.*

**Purpose:** The purpose of this weekly publication is to provide healthcare providers in New York State with a consolidated update of guidance released by the New York State Department of Health (NYSDOH) related to the COVID-19 pandemic response. This will show only current guidance for any given topic and will be updated to reflect new guidance.

As a reminder, all advisories and informational messages (including webinar invitations) are distributed through the Integrated Health Alerting Network System (IHANS), an application housed on the [Health Commerce System \(HCS\)](#). If you are not receiving IHANS notifications, please work with your site's HCS coordinator. Additional COVID-19 resources may be found on the NYSDOH webpage under [Information for Healthcare Providers](#).

Recordings of COVID-19 [Weekly Healthcare Provider Updates](#) are also available on the NYSDOH webpage.

Guidance/Health Advisory Topic	Link(s)	Date
Testing/ Specimen Collection	<a href="#">Additional Capacity Guidance (Collection, triage, treatment)</a>	3/19/20
	<a href="#">Specimen Collection and Handling to Allow NP and Saliva Specimen</a>	4/01/20
	<a href="#">Wadsworth Specimen Collection, Handling and Transport</a>	4/01/20
	<a href="#">Updated Infectious Disease Requisition Form</a>	4/09/20
	<a href="#">Updated Infectious Disease Requisition Guidance</a>	4/09/20
	<a href="#">Private Practice Collection Guidance</a>	4/19/20
	<a href="#">The NYSDOH Wadsworth Center's Assay for SARS-CoV-2 IgG FAQ</a>	4/20/20
	<a href="#">Serology Testing</a>	4/30/20
	<a href="#">Specimen Collection Training for Unlicensed Individuals</a>	5/15/20
	<a href="#">Authorization of Licensed Pharmacists to Order COVID-19 Tests</a>	5/15/20
	<a href="#">SARS-CoV-2 Diagnostic Testing FAQ</a>	5/15/20
Infection Control and PPE	<a href="#">COVID-19 Testing Next Steps</a>	5/12/20
	<a href="#">Protocol for COVID-19 Testing Applicable to All Health Care Providers and LHDS</a>	5/31/20
	<a href="#">Requests for PPE should go through your county OEM</a>	3/23/20
	<a href="#">PPE Shortage Guidance</a>	4/02/20
	<a href="#">Optimizing PPE (CDC)</a>	4/22/20
Quarantine/ Isolation	<a href="#">Infection Control Guidance (CDC)</a>	4/24/20
	Guidance for <a href="#">Local Health Departments</a> highlighting definitions and situations for quarantine and isolation.	4/07/20
	<a href="#">Precautionary Quarantine, Mandatory Quarantine, and Isolation</a>	4/16/20
	<a href="#">Discontinuation of Isolation for Patients with COVID-19 who are Hospitalized, in Nursing Homes, or in Other Congregate Settings</a>	4/19/20

# HCP Compilation (Week of June 17th)

For questions, contact  
[covidproviderinfo@health.ny.gov](mailto:covidproviderinfo@health.ny.gov)

[NYSDOH COVID-19 Weekly HCP  
Update Compilation](#)

For questions about this document please contact [covidproviderinfo@health.ny.gov](mailto:covidproviderinfo@health.ny.gov)





# Healthcare Provider/Physician Wellness

- The state is partnering with the Kate Spade New York Foundation and Crisis Text Line to provide a 24/7 emotional support service for frontline healthcare workers
- **Text NYFRONTLINE to 741-741** to access these emotional support services
- New York State-regulated health insurers will be required to waive cost-sharing, including deductibles, copayments and coinsurance, for in-network mental health services for frontline essential workers during COVID-19

# Healthcare Provider Well-being Resources

[MSSNY](#)

[AAFP](#)

[ACP](#)

[AAP](#)

[NAM](#)

[AHRQ well-being](#)  
[AHRQ burnout](#)

[AMA](#)

[NIH](#)

[IHI](#)

[Stanford](#)

# Mental Health Resources

- **NYS Mental Health Helpline**

**1-844-863-9314**

- The helpline is staffed by specially trained volunteers, including mental health professionals, who have received training in crisis counseling related to mental health consequences of infectious disease outbreaks, typical stress reactions, anxiety management, coping skills, and telephonic counseling



# [NYSDOH COVID-19 Website](#)

[Services](#)[News](#)[Government](#)[Local](#)[Department of Health](#)[Individuals/Families](#)[Providers/Professionals](#)[Health Facilities](#)[Have a Question? Call the Novel Coronavirus Hotline 24/7 at 1-888-364-3065](#)[Information for Providers](#)

## Novel Coronavirus (COVID-19)

Last Updated: March 17, 2020 at 8:15 PM

### Protect Yourself and Your Family

Stay home and Keep a Safe Distance from others in public. It's the only way to help slow the spread of Coronavirus.

[▶ WATCH VIDEO](#)[SYMPTOMS](#)

PROTECTING THE PUBLIC HEALTH OF ALL NEW YORKERS

Mandatory and  
Precautionary Quarantine

Mass Gatherings

Healthcare Providers

Nursing Homes

Schools

Childcare Providers

Employees & Employers

Insurance

Voting

International Travel

Cyber Security

Price Gouging



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## Symptoms

The 2019 novel coronavirus may cause mild to severe respiratory symptoms.

▶ WHAT TO LOOK FOR



## COVID-19 Testing

Learn more about testing protocol now that the FDA has approved New York to begin its own testing.

OVERVIEW ▶

MOBILE TESTING ▶

PROTOCOL FOR TESTING ▶

▶ LEARN MORE



## Know Your Rights

The health and safety of New Yorkers is the top priority, co-pays for telehealth visits have been waived.

TESTING ▶

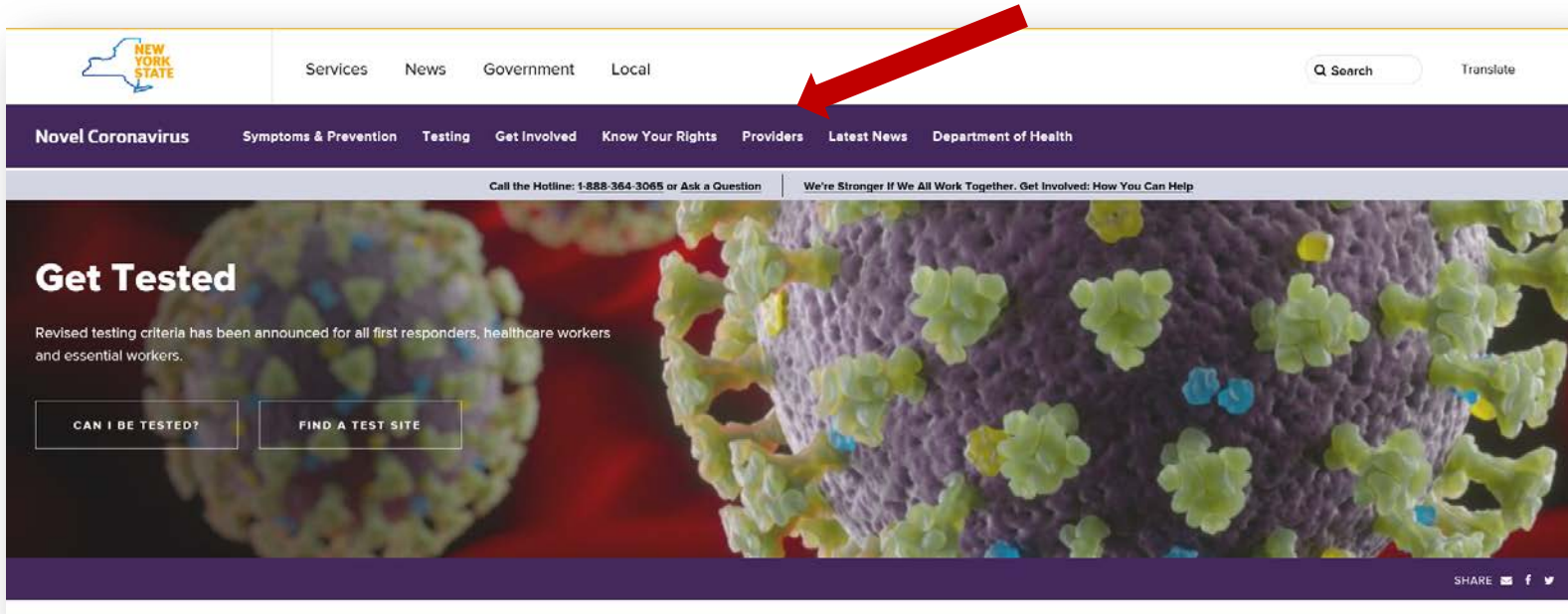
INSURANCE ▶

UNEMPLOYMENT ▶

▶ LEARN MORE



# [NYSDOH COVID-19 Website](#)



The screenshot shows the NYSDOH COVID-19 website homepage. At the top left is the New York State logo. The main navigation bar includes links for Services, News, Government, and Local. A search bar and a Translate button are on the right. Below this is a dark purple navigation bar with links for Novel Coronavirus, Symptoms & Prevention, Testing, Get Involved, Know Your Rights, Providers, Latest News, and Department of Health. A red arrow points to the 'Providers' link. Below the navigation bar is a light gray banner with the text: 'Call the Hotline: 1-888-364-3065 or Ask a Question' and 'We're Stronger If We All Work Together. Get Involved: How You Can Help'. The main content area features a large image of a coronavirus particle with the heading 'Get Tested'. Below the heading is the text: 'Revised testing criteria has been announced for all first responders, healthcare workers and essential workers.' Two buttons are present: 'CAN I BE TESTED?' and 'FIND A TEST SITE'. At the bottom right of the main content area is a 'SHARE' button with icons for email, Facebook, and Twitter.

**FILTER**

- + Health Advisories
- + Webinars
- + Printable Materials
- + Guidance

# ATTENTION ALL PATIENTS



If you have

fever



cough



trouble  
breathing



- Call this number \_\_\_\_\_.
- Tell them your symptoms.
- Ask where you should go and what you should do.
- Put on a mask before going inside.

# ATTENTION ALL VISITORS



## NO VISITORS ARE ALLOWED AT THIS TIME

If you feel there is an urgent need for visitation,  
please contact \_\_\_\_\_.

## DO NOT VISIT



# Face Masks and Coverings for COVID-19



- You must wear a face mask or face covering in public when social distancing (staying at least 6 feet apart) is not possible, unless a face covering is not medically tolerated. This includes on public transport, in stores and on crowded sidewalks.
- Children over 2 years of age should wear a face mask in public, too. Children under 2 years of age should NOT wear face coverings for safety reasons.
- Cloth face coverings should be made from fabric you can't see through when held up to the light. They must be cleaned before reusing.
- Disposable paper face masks should be used for one outing outside the home. They cannot be properly cleaned.
- The best way to prevent COVID-19 is to continue social distancing (staying at least 6 feet away from others), **even when wearing a face covering.**

## Putting On Face Covering

- **DO** clean your hands with soap and water or if that's not available, alcohol-based hand sanitizer, before putting on your face covering.
  - Make sure the face covering covers both your nose and mouth.
- **DON'T** wear your mask hanging under your nose or mouth or around your neck. You won't get the protection you need.
- **DON'T** wear the face covering on top of your head, or take it off and on repeatedly. Once it is in place, leave the covering in place until you are no longer in public.

## Taking Off Face Covering

- **DO** clean your hands with soap and water or if that's not available, alcohol-based hand sanitizer, before taking off your face covering.
  - Remove your mask only touching the straps.
  - Discard the face covering if it is disposable. If you are reusing (cloth), place it in a paper bag or plastic bag for later.
  - Wash your hands again.
- When cleaning a cloth face covering, **DO** put in the washer (preferably on the hot water setting).
  - Dry in dryer at high heat. When it is clean and dry, place in a clean paper or plastic bag for later use. If you live in a household with many people, you might want to label the bags with names so the face coverings are not mixed up.

## COVID-19 Symptom Check

I am deaf or hard of hearing. I am using this card to communicate.

I may need a certified sign language interpreter, captioning or other ways to communicate.

I have circled the best ways to communicate with you.



Interpreter



Text



Writing



Lip Read



Gesture



Assistive  
Listening Device

### Quick Communication

Some questions may be answered by pointing to yes, no, don't know.



### THIS IS MY LEVEL OF PAIN:



No Pain



Mild Pain



Moderate Pain



Severe Pain



Very Severe Pain



Worst Possible Pain

### THESE ARE MY SYMPTOMS:



Fever



Cough



Shortness of Breath



Sore Throat



Lost Sense of Taste/Smell



Muscle Aches



Chills



Headache

OTHER SYMPTOMS I HAVE: \_\_\_\_\_

### I HAVE HAD SYMPTOMS THIS MANY DAYS:



I HAVE HAD CLOSE CONTACT WITH SOMEONE (within 6 feet) WHO HAS COVID-19:



If you lost your job or health coverage, or are uninsured, we have you covered



Enroll Today



## Individuals & Families

You and your family have many low cost, quality health insurance options available through the Individual Marketplace.

You can quickly compare health plan options and apply for assistance that could lower the cost of your health coverage. You may also qualify for health care coverage from Medicaid or Child Health Plus through the Marketplace. Anyone can apply here.

GET STARTED

Get In-Person Help

Compare Plans and Estimate Cost

Search by Health Plan, Provider, or Facility

Chat Now

1 Create an Account.

2 Tell us about yourself and your family.

3 Choose a health insurance plan.

- New Yorkers without health insurance can apply through NY State of Health through **July 15<sup>th</sup>, 2020**
- Must apply within 60 days of losing coverage

# Questions or Concerns

- Call the local health department [www.health.ny.gov/contact/contact\\_information/](http://www.health.ny.gov/contact/contact_information/)
- In New York City: Notify the NYC DOHMH provider access line (PAL)
  - 1-866-NYC-DOH1 or 1-866-692-3641 (works 24 hours/day x 7 days/week)
- Providers who are unable to reach the LHD can contact the NYSDOH Bureau of Communicable Disease Control at **518-473-4439** during business hours or the NYSDOH Public Health Duty Officer at **1-866-881-2809** evenings, weekends, and holidays

# QUESTIONS ?

## TO NYS' HEALTHCARE PROVIDERS

## THANK YOU!